

# Adult Social Care Annual Report 2024/25

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| <b>Committee considering report:</b> | Executive                      |
| <b>Date of Committee:</b>            | 25 September 2025              |
| <b>Portfolio Member:</b>             | Councillor Patrick Clark       |
| <b>Report Authors:</b>               | Barbara Billett and Kate Toone |
| <b>Forward Plan Ref:</b>             | EX4690                         |

## 1 Purpose of the Report

- 1.1 The Adult Social Care (ASC) Annual Report 2024/25 provides an overview of performance and key achievements. It is intended to provide stakeholders (partners, customers, the wider public) insight into the service being delivered. It reflects our commitment to delivering high-quality, person-centred care, maintaining financial sustainability, and meeting statutory responsibilities.

## 2 Recommendation

- 2.1 The report is for information only; there are no recommendations. The information will be published on the West Berkshire Council internet.

## 3 Implications and Impact Assessment

| Implication             | Commentary                                                             |
|-------------------------|------------------------------------------------------------------------|
| <b>Financial:</b>       | There are no financial implications associated with this report.       |
| <b>Human Resource:</b>  | There are no HR implications associated with this report.              |
| <b>Legal:</b>           | There are no Legal implications associated with this report.           |
| <b>Risk Management:</b> | There are no Risk Management implications associated with this report. |
| <b>Property:</b>        | There are no Property implications associated with this report.        |
| <b>Policy:</b>          | There are no Policy implications associated with this report.          |

|                                                                                                                                                    | Positive | Neutral | Negative | Commentary                                                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Equalities Impact:</b>                                                                                                                          |          |         |          |                                                                                                                                                                    |
| <b>A</b> Are there any aspects of the proposed decision, including how it is delivered or accessed, that could impact on inequality?               |          | x       |          | There is no decision to be made regarding this paper, so there will be no negative or positive impact on inequality.                                               |
| <b>B</b> Will the proposed decision have an impact upon the lives of people with protected characteristics, including employees and service users? | x        |         |          | We will review the information in the report to inform the new ASC Strategy.                                                                                       |
| <b>Environmental Impact:</b>                                                                                                                       |          | x       |          | There will not be a notable environmental impact as a result of publishing this report.                                                                            |
| <b>Health Impact:</b>                                                                                                                              | x        |         |          | We will review the information in the report to inform the new ASC Strategy, ensuring that our services work to address health inequalities and improved outcomes. |
| <b>ICT Impact:</b>                                                                                                                                 |          | x       |          | There will not be a notable ICT impact as a result of publishing this report.                                                                                      |
| <b>Digital Services Impact:</b>                                                                                                                    | x        |         |          | The Report will be available digitally on the WBC internet.                                                                                                        |

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|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Council Strategy Priorities:</b> | x                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |   |  | We will review the information in the report to inform the new ASC Strategy. The aims and objectives of the new ASC Strategy will focus on the Council Priorities. The Strategy will promote health and wellbeing, aim to tackle inequality and inclusion and support our vulnerable residents. It will promote access to services and champion innovation and digital transformation in ASC. We will encourage co-production to ensure that our services are delivering what people need and aim to make decisions based on evidence and resident feedback. The ASC Strategy will be coming through the Governance process later in the year.  |
| <b>Core Business:</b>               | x                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |   |  | We will review the information in the report to inform the new ASC Strategy. The aims and objectives of the new ASC Strategy will focus on the Council Priorities. The Strategy will promote health and wellbeing, aim the tackle inequality and inclusion and support our vulnerable residents. It will promote access to services and champion innovation and digital transformation in ASC. We will encourage co-production to ensure that our services are delivering what people need and aim to make decisions based on evidence and resident feedback. The ASC Strategy will be coming through the Governance process later in the year. |
| <b>Data Impact:</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | x |  | There is no impact on the rights of data subjects.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Consultation and Engagement:</b> | This report has been produced using information from our ASC datasets, feedback, and comments from the managers of each area of the service. We also reviewed the work we have been doing to respond to the Care Quality Commission's (CQC) feedback following our CQC Assessment. The Executive Portfolio Holder for Adult Social Care and Public Health, Patrick Clark, and the Executive Director (People – Adults and Public Health), Paul Coe, have been involved in the collation of the report. |   |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## 4 Executive Summary

- 4.1 The Adult Social Care (ASC) Annual Report 2024/25 provides an overview of performance and key achievements. It reflects our commitment to delivering high-quality, person-centred care, maintaining financial sustainability, and meeting statutory responsibilities under the Care Act 2014.
- 4.2 The Report has sections for each area of the service, showing information which we hope will be of interest.
- 4.3 The Report will be used to support future Care Quality Commission (QCQ) assessment preparations.

## 5 Supporting Information and Proposals

- 5.1 The ASC Annual Report is the supporting information for this paper; there is no further information.
- 5.2 There are no proposals within the Annual Report.

## 6 Other options considered

- 6.1 Do nothing i.e. do not provide an Annual Report. This was not considered an appropriate option.

## 7 Conclusion

- 7.1 The report provides an overview of ASC performance and key achievements in 2024/25. It will be published on the WBC internet pages for the public to read.

## 8 Appendices

- 8.1 Appendix A – The Adult Social Care (ASC) Annual Report 2024/25.

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### Background Papers:

None

### Subject to Call-In:

Yes: ☒ No: ☐

The item is due to be referred to Council for final approval ☐

Delays in implementation could have serious financial implications for the Council ☐

Delays in implementation could compromise the Council's position ☐

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Considered or reviewed by Scrutiny Commission or associated Committees,  
Task Groups within preceding six months

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Item is Urgent Key Decision

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Report is to note only

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